

# Opportunity for French language professionals at Amazon

**Amazon** is hiring in non-technical space and primarily involve providing timely and effective resolutions to customer through voice and non-voice interactions.

Please note that the process is 24\*7 and the job requires working in rotational shifts including night shifts. Our language criteria are proficiency in both English and French with **French proficiency level being B2.**

## Work you will do

### **JOB DESCRIPTION**

Researches and evaluates facts surrounding buyer and/or seller transactions.

Takes appropriate action on investigated transactions based on established SOPs and tools.

Documents their actions by providing detailed annotations.

Communicates with external customers via phone and email during the investigation process.

Communicates with internal customers and peers in person, via email, annotations and phone during and following the investigation process.

### **BASIC QUALIFICATIONS**

Qualification -

1. Graduate in any discipline is required.
2. French proficient (advanced level-B2)

### **PREFERRED QUALIFICATIONS**

Qualification -

1. Graduate in any discipline is required.
2. French language proficient (advanced level-B2)

## Contact

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